Appendix E: Visitor Survey
GIS Maps
Visitor Homes Density by Zip Code

**Note:** Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**Legend**

- **Density per sq mile**
  - 0.0-0.5
  - 0.5-1.5
  - 1.5-5.0
  - 5.0-10
  - 10-100

*Note: the shaded area is an area within 20 miles of the STMC*
Visitor Homes Density by Zip Code

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**LEGEND**

<table>
<thead>
<tr>
<th>Density per Sq Mile</th>
<th>Shading</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.0-0.5</td>
<td>Lightest</td>
</tr>
<tr>
<td>0.5-1.5</td>
<td>Lighter</td>
</tr>
<tr>
<td>1.5-5.0</td>
<td>Medium</td>
</tr>
<tr>
<td>5.0-10</td>
<td>Darker</td>
</tr>
<tr>
<td>10-100</td>
<td>Darkest</td>
</tr>
</tbody>
</table>

Note: The shaded area is an area within 20 miles of the STMC - South Texas Medical Center.
Most Visited Places at the South Texas Medical Center as Reported by Visitors

LEGEND
NUMBER OF REPORTED VISITS

TOTAL

ETC Institute (2011)
Visitor Bus Routes Used to Get to the STMC

**Route Rank**
- 0.20 and below
- 0.20 to 0.30
- 0.30 to 0.40
- 0.40 to 0.50
- 0.50 to 0.60
- 0.60 to 0.70
- 0.70 to 0.80
- 0.80 to 0.90
- 0.90 and above

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Thicker lines are bus routes used most frequently

ETC Institute (2011)
Q11A. Park and ride services where you park your car & then take an express bus to get to the STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**LEGEND**
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: “Other” areas did not contain any responses

**STMC Visitor Survey**
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

*Note: the shaded area is an area within 20 miles of the STMC*
Q11B. Carpool (a shared ride) with other people who are traveling to the STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.
Q11C. Traditional bus service from your home to the STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q11D. Premium, rapid bus service that would have modern buses arrive at stops every 10-12 minutes; the service would have fewer stops and move faster than traditional bus service

**Note:** Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**LEGEND**

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

*Note: “Other” areas did not contain any responses*

**STMC Visitor Survey**

Shading reflects the mean rating for all respondents by ZIP (merged as needed).
Q11E. Bicycling facilities if there were safe routes between facilities at the STMC, good signage, and convenient storage areas for bikes

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

ETC Institute (2011)
Q11F. Pedestrian/Walking facilities if there were safe walking routes between facilities at the STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

Note: "Other" areas did not contain any responses

note: the shaded area is an area within 20 miles of the STMC
Q11G. Free shuttle service that would take you to other destinations in the STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14A. How easy it is to travel to/from STMC and other parts of the San Antonio area

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Difficult
- 1.8-2.6 Difficult
- 2.6-3.4 OK
- 3.4-4.2 Easy
- 4.2-5.0 Very Easy
- Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14B. How easy it is to travel to STMC from your home

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Difficult
- 1.8-2.6 Difficult
- 2.6-3.4 OK
- 3.4-4.2 Easy
- 4.2-5.0 Very Easy
- Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

ETC Institute (2011)
Q14C. How easy it is to walk between destinations in the STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Difficult
- 1.8-2.6 Difficult
- 2.6-3.4 OK
- 3.4-4.2 Easy
- 4.2-5.0 Very Easy
- Other

Note: "Other" areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

note: the shaded area is an area within 20 miles of the STMC
Q14D. How easy it is to bike between destinations in the STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**LEGEND**
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Difficult
- 1.8-2.6 Difficult
- 2.6-3.4 OK
- 3.4-4.2 Easy
- 4.2-5.0 Very Easy

Other

Note: “Other” areas did not contain any responses

**STMC Visitor Survey**
Shading reflects the mean rating for all respondents by ZIP (merged as needed).
Q14E. Availability of parking

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: “Other” areas did not contain any responses.

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed).

note: the shaded area is an area within 20 miles of the STMC
Q14F. Availability of public bus service

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14G. Availability of taxi service

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: "Other" areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

note: the shaded area is an area within 20 miles of the STMC
Q14H. Width of sidewalks and pedestrian walkways

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14I. Attractiveness of streets and walkways

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: “Other” areas did not contain any responses.

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

Note: the shaded area is an area within 20 miles of the STMC
Q14J. Adequacy of seating areas/benches along sidewalks and public walkways

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: "Other" areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

note: the shaded area is an area within 20 miles of the STMC

ETC Institute (2011)
Q14K. How safe you feel from accidents when walking or biking in the STMC area

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

Note: "Other" areas did not contain any responses
Q14L. How safe you feel from crime when walking or biking in the STMC area

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

STMC Visitor Survey

Shading reflects the mean rating for all respondents by ZIP (merged as needed)

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 OK
- 3.4-4.2 Safe
- 4.2-5.0 Very safe
- Other

Note: “Other” areas did not contain any responses

note: the shaded area is an area within 20 miles of the STMC
Q14M. How safe you feel from crime when using public transportation in the STMC area

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 OK
- 3.4-4.2 Safe
- 4.2-5.0 Very safe

Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14N. How safe you feel from accidents when using public transportation in the STMC area

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 OK
- 3.4-4.2 Safe
- 4.2-5.0 Very safe
- Other

Note: “Other” areas did not contain any responses

STMC Visitor Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

Note: the shaded area is an area within 20 miles of the STMC

ETC Institute (2011)
Q16. How important is it to enhance the quality of transportation services at STMC?

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**LEGEND**

Mean rating on a 4-point scale, where:

- 1.0-1.75 Very Important
- 1.75-2.5 Somewhat Important
- 2.5-3.25 Not Sure
- 3.25-4.0 Not Important

STMC Visitor Survey

Shading reflects the mean rating for all respondents by ZIP (merged as needed)

Note: the shaded area is an area within 20 miles of the STMC
Employee Survey GIS Maps
Employees’ Homes Density by Zip Code

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND

Density per Sq. Mile

- 0.0-0.5
- 0.5-1.5
- 1.5-5.0
- 5.0-10
- 10-100

Note: the shaded area is an area within 20 miles of the STMC
Employees’ Homes Density by Zip Code

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND

DENSITY PER SQ MILE

- 0.0-0.5
- 0.5-1.5
- 1.5-5.0
- 5.0-10
- 10-100

note: the shaded area is an area within 20 miles of the STMC

ETC Institute (2011)
Where Employees’ Workplaces are Located inside the South Texas Medical Center

South Texas Medical Center Transportation Study

ETC Institute (2011)
Employee Bus Routes Used to Get to the STMC

Thicker lines are bus routes used most frequently

Route Rank
- 0.20 and below
- 0.20 to 0.30
- 0.30 to 0.40
- 0.40 to 0.50
- 0.50 to 0.60
- 0.60 to 0.70
- 0.70 to 0.80
- 0.80 to 0.90
- 0.90 and above
Q11a. Park & ride services where you park your car & then take an express bus to STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: “Other” areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q11b. Carpool (a shared ride) with Other people who are traveling to STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: “Other” areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q11c. Traditional bus service from your home to STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q11d. Premium & rapid bus service that arrive at stops every 10-12 minutes & have fewer stops & move faster than traditional bus service.

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: Other areas did not contain any responses.

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed).
Q11e. Bicycling facilities if there were safe routes between facilities at STMC, good signage, & convenient storage areas for bikes

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: “Other” areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q11f. Pedestrian/Walking facilities if there were safe walking routes between facilities at STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

LEGEND
Mean rating on a 5-point scale, where:

1.0-1.8 Very Unlikely
1.8-2.6 Unlikely
2.6-3.4 Neutral
3.4-4.2 Likely
4.2-5.0 Very Likely
Other

Note: “Other” areas did not contain any responses

Note: the shaded area is an area within 20 miles of the STMC
Q11g. Free shuttle service that would take you to Other destinations in STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND

Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Unlikely
- 1.8-2.6 Unlikely
- 2.6-3.4 Neutral
- 3.4-4.2 Likely
- 4.2-5.0 Very Likely
- Other

Note: “Other” areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

Note: the shaded area is an area within 20 miles of the STMC
Q14a. How easy it is to travel to/from STMC & Other parts of San Antonio area

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Difficult
- 1.8-2.6 Difficult
- 2.6-3.4 OK
- 3.4-4.2 Easy
- 4.2-5.0 Very Easy

Note: “Other” areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14b. How easy it is to travel to STMC from your home

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Difficult
- 1.8-2.6 Difficult
- 2.6-3.4 OK
- 3.4-4.2 Easy
- 4.2-5.0 Very Easy
- Other

Note: “Other” areas did not contain any responses.

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

note: the shaded area is an area within 20 miles of the STMC
Q14c. How easy it is to walk between destinations in STMC

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Difficult
- 1.8-2.6 Difficult
- 2.6-3.4 OK
- 3.4-4.2 Easy
- 4.2-5.0 Very Easy

Note: "Other" areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

note: the shaded area is an area within 20 miles of the STMC
Q14e. Availability of parking

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**LEGEND**
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: “Other” areas did not contain any responses.

**STMC Employee Survey**
Shading reflects the mean rating for all respondents by ZIP (merged as needed).
Q14f. Availability of public bus service

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good

Other

Note: “Other” areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)

Note: the shaded area is an area within 20 miles of the STMC
Q14g. Availability of taxi service

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

note: the shaded area is an area within 20 miles of the STMC

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14h. Width of sidewalks & pedestrian walkways

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: "Other" areas did not contain any responses

note: the shaded area is an area within 20 miles of the STMC

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14i. Attractiveness of streets & walkways

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good

Note: “Other” areas did not contain any responses.

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed).

note: the shaded area is an area within 20 miles of the STMC
Q14j. Adequacy of seating areas/benches along sidewalks & public walkways

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Poor
- 1.8-2.6 Poor
- 2.6-3.4 OK
- 3.4-4.2 Good
- 4.2-5.0 Very Good
- Other

Note: “Other” areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14k. How safe you feel from accidents when walking or biking in STMC area

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 5-point scale, where:
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 OK
- 3.4-4.2 Safe
- 4.2-5.0 Very safe

Note: “Other” areas did not contain any responses

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14l. How safe you feel from crime when walking or biking in STMC area

**Note:** Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**LEGEND**

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 OK
- 3.4-4.2 Safe
- 4.2-5.0 Very safe
- Other

Note: "Other" areas did not contain any responses

**STMC Employee Survey**

Shading reflects the mean rating for all respondents by ZIP (merged as needed)
Q14n. How safe you feel from accidents when using public transportation in STMC area

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

**LEGEND**

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 OK
- 3.4-4.2 Safe
- 4.2-5.0 Very safe
- Other

Note: “Other” areas did not contain any responses.

**STMC Employee Survey**

Shading reflects the mean rating for all respondents by ZIP (merged as needed).
Q16. How important to enhance quality of transportation services

Note: Since the population density of many zip codes that are geographically large is low, the shading on the map may provide a distorted picture of attitudes toward this issue because small numbers of respondents from zip codes that are geographically large may overshadow ratings from smaller zip codes that are more densely populated.

LEGEND
Mean rating on a 4-point scale, where:
- 1.0-1.75 Very Important
- 1.75-2.5 Somewhat Important
- 2.5-3.25 Not Sure
- 3.25-4.0 Not Important

note: the shaded area is an area within 20 miles of the STMC

STMC Employee Survey
Shading reflects the mean rating for all respondents by ZIP (merged as needed)